

CONDITIONS OF HIRE

Booking and cancellation policy

Provisional bookings

- A provisional booking will be held for up to 7 days until receipt of booking form and £25 booking deposit.
- On receipt of the booking form and deposit the booking is confirmed and the booking deposit is non returnable.
- If the provisional booking is not confirmed after 7 days it will be removed.

Confirmed bookings

- A confirmed booking will be held until 7 days before the hire date when the balance of the hire fee is due.
- Payment of the balance of the hire fee is required at 7 days before the hire date to keep the booking.

Cancellation

- Cancellation before the balance due date will result in loss of the £25 booking deposit.
- Cancellation after the balance due date; or failure to take the boat out on the agreed date will result in the loss of the whole hire fee.

The contract does not take effect until we have received and accepted a completed booking form and the booking deposit from the hirer whose minimum age must be 21 years.

We reserve the right to decline a booking or refuse to hand over a boat to anyone we consider to be not suitable to take charge; in such cases any monies received will be refunded in full and the contract will be discharged without further liability to either party.

Identification must be shown with proof of address.

A refundable security deposit of £100 is payable at the time of hire and provided that the boat and its equipment is returned on time, clean and tidy, without loss or damage and the craft has not been involved in any accident; the deposit will be refunded in full.

Normal boarding time on the day of hire is 9:00 am (10:00am for winter hire). Instructions will be given to the nominated “**Responsible Person**” on boat handling and safety, after which the hirer will be responsible for the boat and its equipment.

Return times are: **16:30** for a standard hire, **20:30** for an extended hire, **15:30** for a winter hire **or dusk whichever is the earlier.**

The boat should be returned by the agreed time in a clean and tidy condition. A payment of £30 per hour will be charged for late return unless alternative arrangements have been made at the time of departure. All or part of the security deposit may be forfeited if the boat is returned in an unreasonable or dirty condition.

The “responsible person” has charge of the boat and is responsible for its safe navigation. No person under the age of 18 may control the boat without supervision by an experienced adult. In the event of any accident involving the boat or any other craft or property, it is your responsibility to establish the name of any boat involved and the names and addresses of the owner/hirer. Then report these facts to us as soon as possible with full details of the accident and damage. No repairs may be put in hand without our consent.

The “responsible person” and at least one crew member must remain sober whilst navigating. Alcohol limits are as defined by the Public Road Traffic Acts.

We reserve the right to repossess the boat at any time where an accident or damage has occurred or is likely to occur because of the unsuitability of the hirer. Also when a boat is found to have more passengers onboard than specified in the booking form or where the hirer is causing a nuisance to the public. In such circumstances we shall not be liable to make a refund of any part of the hire charge or security deposit paid.

Restrictions

You may not take aboard without our approval portable heating, lighting or electrical equipment or anything that may cause danger to the boat its occupants or equipment.

Pets or live bait are not allowed on board without our consent.

You should not attempt to tow other craft, cruise after dark or take part in any race. You should navigate with caution at all times; observing speed restrictions, relevant bye-laws and waterways instructions.

We shall not be responsible for the consequence of delays or restrictions to cruising arising from obstructions, damage or repairs to the navigation and associated structures, flooding, shortage of water, industrial action, shortage or rationing of fuel or other cause beyond our control. We reserve the right to restrict the movement of boats in the event of hazardous conditions.

We are not liable for death, personal injury or loss or damage to your property (including any motor vehicles left at the marina) or that of any passenger unless it is caused by our negligence or wilful default.